

## Warranty Labor and Materials

In Aspire, any warranty work that needs to be performed on a job, is scheduled on the same ticket as the original work. The way Aspire recognizes warranty materials and labor on a job is when these materials and labor are added after the associated work ticket has been completed.

**CAUTION:** Be sure to only allocate costs to a work ticket after the ticket is complete if you want them recorded as warranty. If they are not truly warranty, they need to be allocated prior to ticket completion.

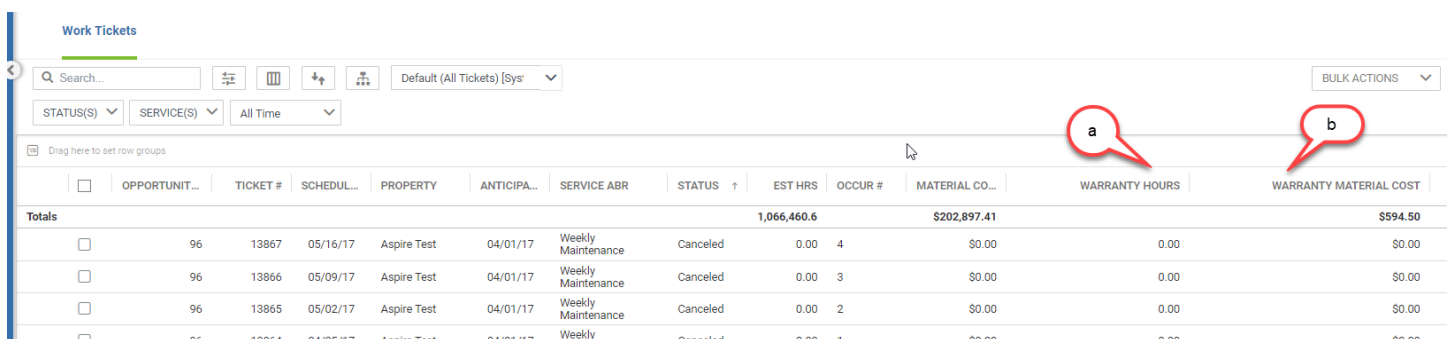
### Warranty Labor

To establish warranty hours on a ticket, the ticket must be in completed status, and then scheduled on to the schedule board. The crew can then add time to the ticket. When the time is accepted, Aspire logs the time as warranty hours. Aspire recognizes these as warranty hours because the accepted date in time entry is later than the completed date of the ticket.

### Warranty Materials

Materials/sub/equipment/other costs can be recorded as warranty in two different ways. The first method is when material costs are allocated to the ticket via a purchase receipt, and the received date of the purchase receipt is after the completed date of the ticket. The other method is when the items are allocated from inventory to a work ticket, and the allocation date is after the completed date of the work ticket.

One of the best ways to see if costs are being recorded as warranty is through the *Work Tickets Search List* screen. By displaying the columns *Warranty Hours*<sup>a</sup> and *Warranty Material Costs*<sup>b</sup> you can easily see if costs were applied to that ticket after the completed date.



	OPPORTUNIT...	TICKET #	SCHEDUL...	PROPERTY	ANTICIPA...	SERVICE ABR	STATUS	EST HRS	OCCUR #	MATERIAL CO...	WARRANTY HOURS	WARRANTY MATERIAL COST
<b>Totals</b>								1,066,460.6		\$202,897.41		\$594.50
<input type="checkbox"/>	96	13867	05/16/17	Aspire Test	04/01/17	Weekly Maintenance	Canceled	0.00	4	\$0.00	0.00	\$0.00
<input type="checkbox"/>	96	13866	05/09/17	Aspire Test	04/01/17	Weekly Maintenance	Canceled	0.00	3	\$0.00	0.00	\$0.00
<input type="checkbox"/>	96	13865	05/02/17	Aspire Test	04/01/17	Weekly Maintenance	Canceled	0.00	2	\$0.00	0.00	\$0.00
<input type="checkbox"/>	96	13864	04/25/17	Aspire Test	04/01/17	Weekly	Canceled	0.00	1	\$0.00	0.00	\$0.00