Sandbox Access

If you do NOT see a "Load from Production" button at sandbox.youraspire.com:

To log in to the Sandbox environment (cloudsandbox.youraspire.com) for the first time, someone in your company with System Admin permission in Aspire (cloud.youraspire.com) will need to log into the Sandbox environment and approve you – just like when you logged in to the app environment the first time. The System Admin will log in to Sandbox > click on the user profile in the bottom left of Aspire > click Administration (the gear on the left top) > click the Manage Devices blue rectangle device icon > click the green checkbox to approve the appropriate device.

Please note System Admins will not receive an email when they need to authorize someone for Sandbox the way they do with Aspire's production environment but authorizing works the same way in both places. The reason System Admins do not get an email when someone needs to be authorized in Sandbox is that Sandbox is not a live environment, so it is not connected to your email system.

If you DO see a "Load from Production" button at sandbox.youraspire.com:

Anyone with access to Aspire's production environment can go to the Sandbox environment, put in their credentials, select "Load from Production" and be authorized automatically.